



## **L.W. Mountain, Inc.**

1605 Dundee Avenue, Suite B · Elgin, IL 60120 · Phone 847-888-9966 · Fax 847-888-6699

### **MANUFACTURER CLAIM FORM**

TODAY'S DATE: \_\_\_\_\_ FILLED OUT BY: \_\_\_\_\_  
(Your and Your Company's name)

CONSUMER'S NAME: \_\_\_\_\_ RETAILER'S NAME/DISTRIBUTOR: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ ADDRESS: \_\_\_\_\_  
\_\_\_\_\_

PHONE #: \_\_\_\_\_ PHONE #: \_\_\_\_\_

EMAIL: \_\_\_\_\_ FAX #: \_\_\_\_\_

CONTACT NAME: \_\_\_\_\_  
(Distributor Representative if Applicable)

PRODUCT NAME: \_\_\_\_\_

DATE PURCHASED: \_\_\_\_\_ DATE INSTALLED: \_\_\_\_\_

QUANTITY: \_\_\_\_\_

IN (ROOMS): \_\_\_\_\_

DESCRIBE ISSUE OF CONCERN:

When was problem first noticed? \_\_\_\_\_

Has the problem gotten worse or has it stabilized? \_\_\_\_\_

Disclaimer:

In most cases, L.W. Mountain, Inc. will arrange at our expense for a N.W.F.A. (National Wood Flooring Association) Certified Independent Inspector to inspect the floor in question. That inspector will contact the Consumer to arrange for scheduling of inspection. The time necessary to complete a claim varies based on the Inspector's and Consumer's availability.

**\* Any party that commits to a floor repair/replacement without the consent of L.W. Mountain, Inc. may be required to be responsible for the job. An unauthorized floor replacement or repair does not place any burden on the manufacturer.**